

Infinity Cable Recall

Note: As per recall notice below Alliance Electrical Wholesalers never purchased or sold any Infinity Cables Model (FT3025) with batch numbers (INFMEL081112, INFH210912) these were sold by another supplier see below.

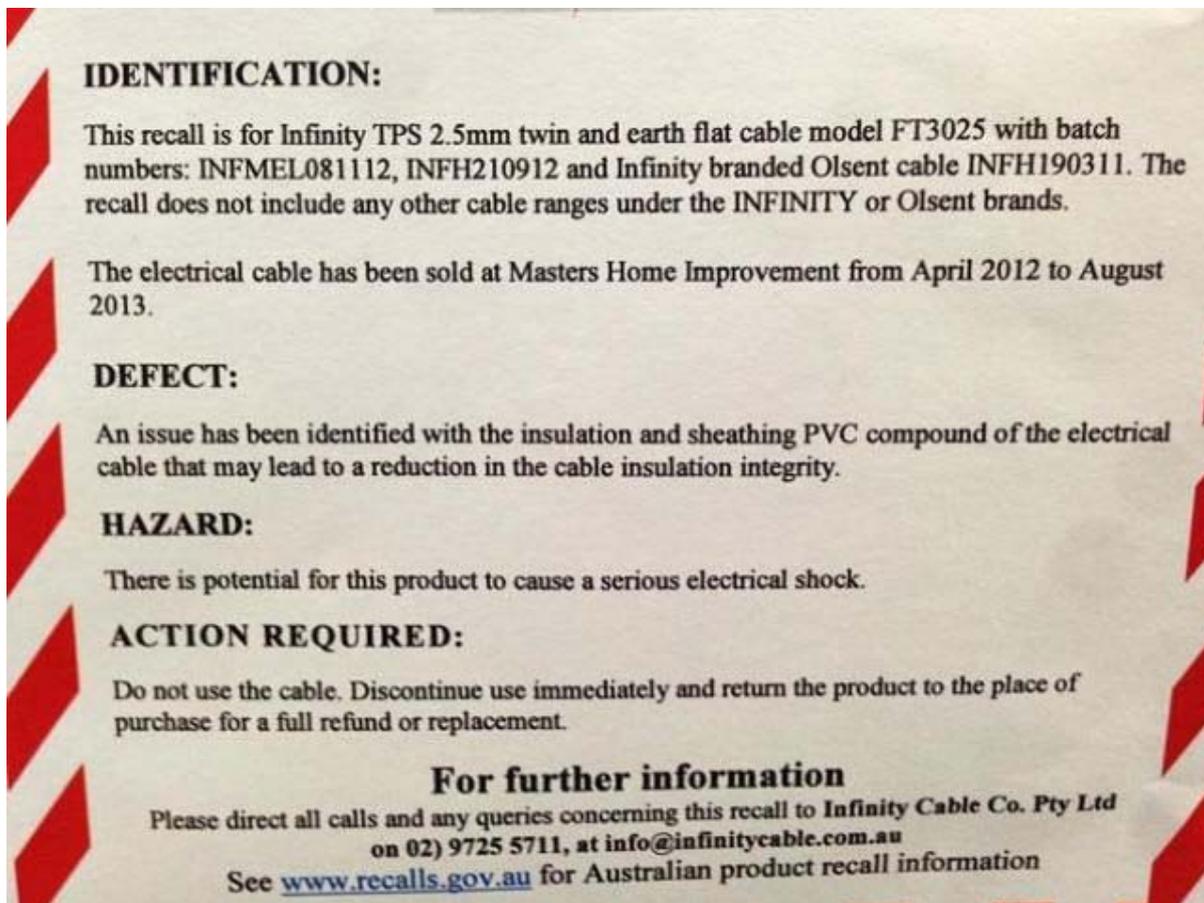
We also note that:

Australian Company (Infinity Cables) which sold cable which was approved by the relevant Government Authority with all the approvals provided, so we deem that the Government Authority to which has the power and authority to approve cables also should be responsible and accountable for any problems that arise from there approvals not being updated.

Many people in the trade are of the view that all cables once they are approved should be updated and tested every 4 - 6 months at the expense of the supplier/importer/manufacture, this will prevent a another problem as we have now.

It is absurd for a Government department who approves this cable to expect Tradesman or wholesaler/retailers to test every product before it leaves the store.

Also the Australian public needs to have faith that if a product has an (AUSTRALIAN GOVERNMENT APPROVAL) that if it safe to use, and that Government Department maintains these approvals.



IDENTIFICATION:

This recall is for Infinity TPS 2.5mm twin and earth flat cable model FT3025 with batch numbers: INFMEL081112, INFH210912 and Infinity branded Olsent cable INFH190311. The recall does not include any other cable ranges under the INFINITY or Olsent brands.

The electrical cable has been sold at Masters Home Improvement from April 2012 to August 2013.

DEFECT:

An issue has been identified with the insulation and sheathing PVC compound of the electrical cable that may lead to a reduction in the cable insulation integrity.

HAZARD:

There is potential for this product to cause a serious electrical shock.

ACTION REQUIRED:

Do not use the cable. Discontinue use immediately and return the product to the place of purchase for a full refund or replacement.

For further information

Please direct all calls and any queries concerning this recall to Infinity Cable Co. Pty Ltd on 02) 9725 5711, at info@infinitycable.com.au
See www.recalls.gov.au for Australian product recall information

The small amount of cable sold by Alliance Electrical Wholesalers many years ago would not be affected by this recall.

Also has reported on www.news.com.au

\$80m Infinity electrical cable recall badly handled, whistle blowers say

THE whistle blowers who exposed the Infinity cable saga say the \$80 million recall has taken far too long, is confusing and wrongly places the onus on 40,000 homeowners and businesses to identify ticking time-bombs in their premises. Nor has anything been done to prevent a repeat.

The Australian Cablemakers Association which commissioned the testing that triggered one of the biggest recalls in the nation's history argues the "fragmented and uncooperative" response of most states and territories shows why they should be stripped of responsibility for electrical products.

The ACA first raised the alarm about Infinity Cable Co in April 2013 with Energy Safe Victoria (ESV). Sixteen months later the Australian Competition and Consumer Commission issued a full-blown recall.

While good-quality cable will last decades, Infinity's wares could become brittle any time from 2016. The insulation may then break and expose live conductors, creating the risk of electrocution or fire.

"The recall of installed Infinity cable has taken far too long to be implemented," said ACA director Andrew Davenport. Even now that it's underway, it's still not moving quickly enough.

"The ACA does not believe the timing of the recall is being given the attention it deserves having regard to the risk posed," Mr Davenport said.

"The ACA is of the view that the wording of the recall is complicated, confusing and too restrictive. The recall notice should be clear and direct that ... cable must be removed within a short time frame."

Mr Davenport said the recall was "inappropriately" targeting home and business owners.

"The installer is, in reality, the only person who will have sufficient knowledge."

He added: "The ACA does not believe that enough is being done to prevent a repeat of the Infinity cables saga. All the conditions that allowed this product to be sold in Australia remain in place today."

An ACCC spokeswoman said "the recall was designed to address safety concerns in the most appropriate and proportional manner based on expert evidence".

An Electrical Regulatory Authorities Council spokesman said it was building a database of "responsible suppliers" as part of the Electricity Equipment Safety Scheme (EESS). It is a "self-funding, user-pays system, where registration fees fund improved compliance, surveillance and post-market enforcement activities". It has been adopted in Queensland, WA and Tasmania. Other states and territories are likely to follow.

An ESV spokeswoman said the EESS "should help to prevent something like" Infinity happening again.

The federal minister responsible for consumer affairs, Bruce Billson, said "it would be difficult to imagine a better outcome in terms of cooperation between regulators in different fields and at different levels of government than that achieved in relation to Infinity".

NSW Fair Trading, which was the first consumer affairs authority to recall unsold Infinity cable, said its Home Building Advisory Council would consider whether "new approaches" were needed and if so what they should be.

In Victoria, an ESV spokeswoman said it had "notified all Victorian electricians about the current recall and asked them to work with affected customers and the retailers to organise remediation works as appropriate".

In Queensland, a spokesman for Queensland's Electrical Safety Office said it "conducts check testing and examinations of electrical equipment on an ongoing basis to identify noncompliant electrical equipment in the marketplace".

The South Australian government said SA accounted for only one per cent of Infinity cable sold.